

WELCOME TO...



FERNY HILLS
tennis centre

Winner - 2007 Affiliated Body of the year for QLD

Welcome to the Ferry Hills Tennis Centre's Coaching Program. This letter outlines some of the benefits you receive as a Ferry Hills Tennis coaching student, as well as answering some questions frequently asked by our coaching pupils.

Benefits of getting involved in tennis at Ferry:

- Fun learning environment, friendship circles are encouraged through training and playing together.
- Best modified tennis coaching program in QLD. (See over leaf for progression path)
- Quality, structured, progressive coaching program delivered by fully qualified tennis coaches.
- Squad Pack Option available to pupils wanting to train and play 3 times a week at a reduced rate on a direct debit deal.
- Half price court hire. (Free Sunday Family Membership for any pupils in Hotshots Fixtures)
- Progress Reports at the completion of each semester.
- Strong focus on preparing kids to play Fixtures
- Progressive in-house Junior Fixtures program matching coaching levels to fixture divisions.
- Organisers of the North Brisbane Junior Cup & provider of teams for Super League interclub fixtures.
- Quality restringing service provided with a 24 hour turn around option available.
- Priority seating tickets to the Brisbane International.
- Extensive Event Calendar – Holiday Camps (5 – 13yrs), Training Camps, Club Championships, Inter club events etc.

What happens if it rains?

- Before school coaching continues regardless of the weather. Please check with your coach to find out where to meet on rainy days.
- For all other coaching, we make decisions regarding the cancellation of lessons **half an hour** prior to the commencement time of the lesson. Please contact the Proshop (ph 3851 0444) after this time to find out if your class has been cancelled.
- We do have wet weather make up lessons. All students will receive confirmation of the make up lesson at their next lesson and must advise the Proshop if they will be attending. (We can not guarantee an alternate lesson can be offered should you miss the scheduled make up lesson)

Do you offer make-up lessons?

- As the majority of our classes are full and the quality of our lessons suffers when the pupil: coach ratio increases, we can not offer make-up lessons in the event of illness, school camps, or other activities which may prevent you from attending your class. However should there be a space in a suitable class it will be offered as a make up lesson on a first in best dressed basis.
- Students enrolled in private lessons are required to provide a minimum of 24 hours notice of any class cancellations to avoid forfeiting their lesson fees. This will make it easier for coaches to accommodate more students for make-up lessons they are entitled to. Make-up lessons will be offered a maximum of two times each term. If the coach's and student's schedules don't allow for the completion of a make-up prior to the end of the term, the lesson will be forfeited.
- For shared private lessons, if one student is unable to attend but the other can, arrangements must be made for a make-up to be possible (e.g. Student A has a private lesson the one week, and Student B the following week).

When do I book for each new term, and can I stay in the same lesson?

- Bookings for the new term are open four weeks prior to the end of term. The booking deadline is 2 weeks before the end of term. Bookings are only accepted with full payment of the term's coaching fees.
- Pupils who provide the Pro Shop with their email address and mobile phone number you will be sent a sms/email to remind you of the booking deadline.
- All current pupils who book before the deadline are guaranteed their same lesson where applicable and will receive a \$10 discount on group coaching fees. After the booking deadline, all places which have not been booked will be made available to new customers.

What is your refund policy?

- If you cancel your lesson for any reason prior to the commencement of the new term, we will refund the total amount less a \$20 administration fee. If you cancel sometime during the term, you will receive a pro-rata credit for the amount remaining at the time you advise the Proshop. This credit is only valid for 6 months.

How do I know if my child is ready for fixtures?

- Towards the end of each semester, our coaches conduct a fixtures test during their lessons to identify children who are ready to play fixtures. If you would like to start fixtures mid-term, please ask your coach to organise a grading.

OUR PROGRESSION PLAN FOR YOUR CHILDREN

Teeny Tennis
3 - 4yr olds



Mini Tennis Red
5 - 7yrs



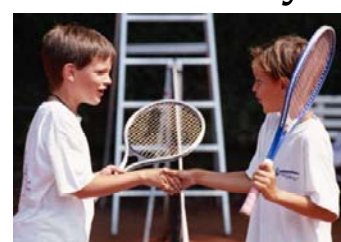
Quick Start Tennis 6 - 8yrs



Mini Tennis Orange 7 - 10yrs



Mini Tennis Green 8 - 12yrs

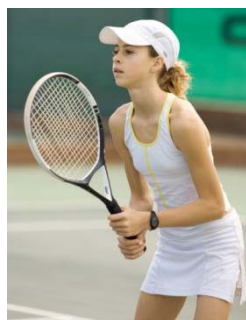


Also Available at this level...
Hotshots Red
Fixtures

Also Available at this level...
Hotshots Orange
Fixtures &
Orange Squad

Also Available at this level...
Hotshots Green
Fixtures &
Green Squad

Junior Tennis
11 - 15yrs



Teen Tennis
14 - 18yrs



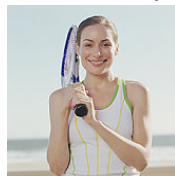
Coach Traineeship
16 - 20yrs



Also Available at this level...
Hotshots Junior
Fixtures &
Junior Squad &
Nth Bris Jr Cup

Also Available at this level...
Hotshots Teen
Fixtures &
Teen Squad &
Super League

Also Available at this level...
School Based Traineeship
linked in with Tennis
Australia courses.
Application criteria applies.



Adult Tennis 18 +

Mon Social Tennis
All abilities, All Doubles
7pm start

Thurs Adult Social Fixtures
Graded Players, Singles & Dbls
7:30pm start

Wed Super League
Intermediate - Advanced
Inter club comp 7:30pm start